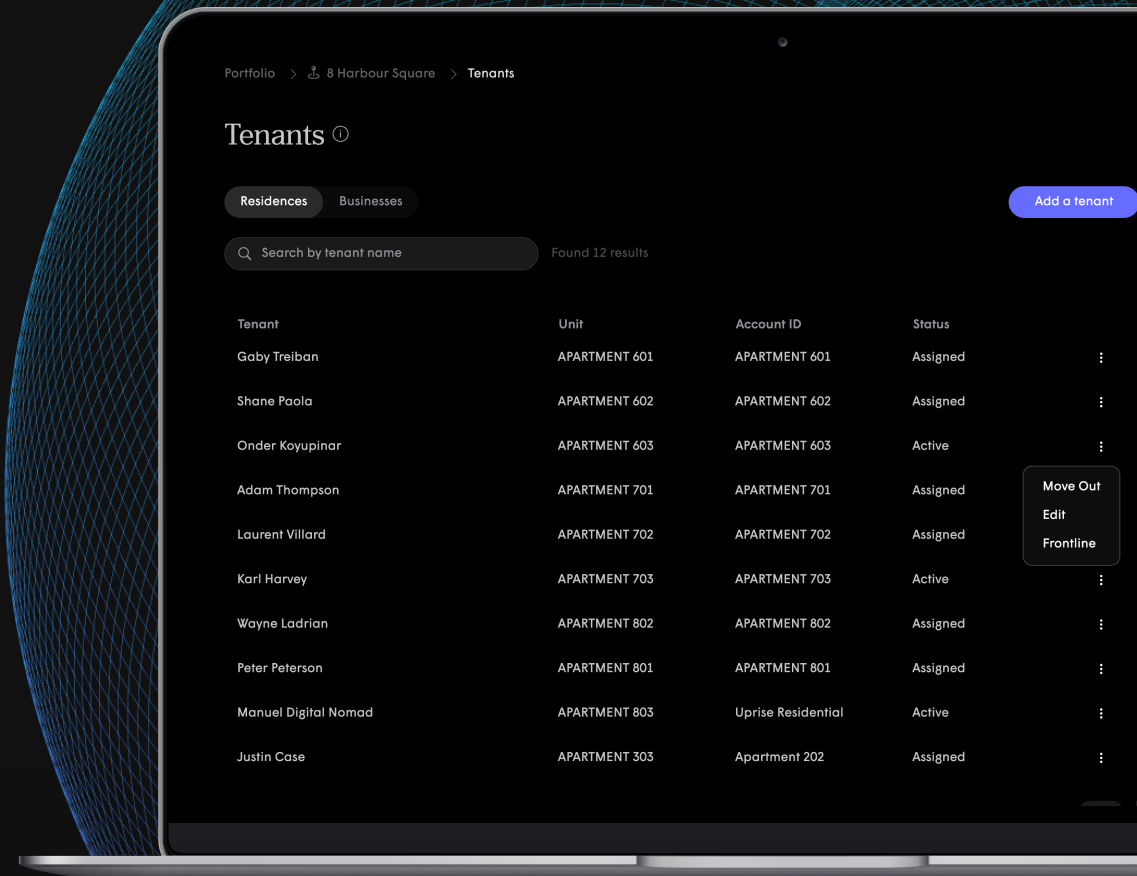## Plume®

Hub

One tool to easily manage MDU tenants' connectivity from move-in to move-out

Make it easier for MDU property managers to monitor and manage tenants' connected experiences across multiple properties

Ensuring that WiFi provisioning keeps pace with tenant turnover can be challenging. A cohesive solution that links tenant lifecycle and network management allows for a seamless on- and off-boarding experience for multi-dwelling unit (MDU) managers and their tenants.

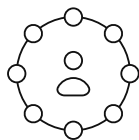### Explore Hub: a tenant lifecycle management web interface

With Hub, MDU managers can easily on- and off-board tenants—whether they are residents or small businesses. It integrates with other property management systems and allows you to monitor property network health down to the unit level. As their Communications Service Provider (CSP), you can review and resolve connectivity and Quality of Experience (QoE) issues remotely, enabling MDU managers and owners to deliver on their promise of a connected property and smart home living.

Key features

Property overview

A geolocation map for multi-property management that offers a live feed of property-wide headline statistics and alerts.
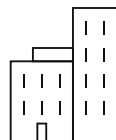
Tenant management

Easily manage onboarding and suspension of services with automated tenant transition capabilities.

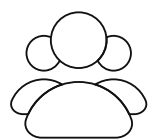**Tenant network monitoring**

Get ahead of issues related to QoE—such as connectivity and performance—as well as undersubscription of WiFi capacity in the unit, on a tenant-by-tenant basis.

Property provisioning

Customize WiFi provisioning to match the needs of each unique property. Cover residences, small businesses, community spaces, and private networks.
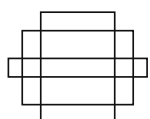
Key benefits for you

Increased customer lifetime value

Deliver a premium experience with HomePass or WorkPass and gain all the benefits of a growing network of Plume users.
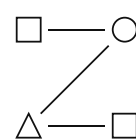
Operational optimization

Proactively track, troubleshoot, and resolve network issues with Haystack, Plume's suite of intuitive support and ops tools. Tie user information to back-end systems via APIs for easier management.

Flexibility and hardware independence

More effective re-use of hardware and easy transitioning of the in-unit network means reduced truck rolls to set up networks within MDUs.
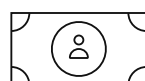
Key benefits for your MDU customers

Easy set-up and management

One tool that integrates with other property management systems for a more seamless, customizable tenant management experience for MDU managers.

Enhanced tenant experience

A readily deployable, cost-effective solution that offers solid, personalized wireless connectivity property-wide without additional investment in hardware.

Increase in property value

Selling or including award-winning WiFi, along with cyber-security and smart home services, increases each property's net operating income, and in turn, the property value.

" We see opportunities for Uprise to help us manage apartment buildings, colleges, and even courthouses. Plume's Uprise is a game changer, and we're excited about the many ways we'll put it to work."

Heath Wiley, Marketing Director, Gearheart Communications.

Why partner with Plume?

Our services are proven to help CSPs reduce costs while increasing operational efficiency.*

NPS	Truck rolls	Monthly ARPU	ROI
▲ 60+	▼ 67%	▲ $15	▲ 200%

*Data based on an average taken across Plume's deployed CSP customer base.

Let's get started

Start realizing your full MDU potential when you partner with Plume.
Contact **partner@plume.com** to learn more.